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SEPTEMBER 2021

The Journal of the Metropolitan New York Airport Community

9/11





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I truly hope that the last days of Summer are being spent creating memories with your friends and family. We have been through a lot the last year and a half and we owe it to ourselves to spend time relaxing and recharging.

It is with a heavy heart that I share the news of the loss of a very good friend and colleague. Our Editor in Chief, **Joe Alba**, has passed away. Joe lived a very rich life with his family and friends, going back and forth between his homes in Westchester and Florida. He will be missed by so many that knew his quick wit, excellent storytelling and kind heart. Joe was a one of kind colleague and friend. He had the truest and strongest moral compass. He taught me so much and I am incredibly grateful to have had him in my life for the last five years. Please keep his family and friends in your thoughts and prayers as they continue to remember Joe and feel his love and light.

This issue of the *Metropolitan Airport News* is about remembering and paying respects to those we have lost. In that sentiment, we are commemorating the 20th anniversary of 9/11. We all have a story of where we were on that day. Those in the aviation industry will have a perspective that many don't realize. It was so overwhelming that day...the seconds that ticked by, the decisions made, the loss of friends and colleagues, the never ending news cycle. I find it still overwhelming today. I'm sure many of you do as well. In grief and remembrance, we honor the lives that were lived to the fullest and lost on that day and are still being lost due to 9/11 illnesses.

On an upbeat note, we are seeing employment opportunities increasing all throughout the region and the industry. That is great news as so many people are re-entering the workforce or moving up in their careers. Now is a great time to pursue new opportunities and catch a rising wave as businesses grow and expand in our area.

Be safe out there!

Katie Bliss

Katie Bliss, *Publisher*



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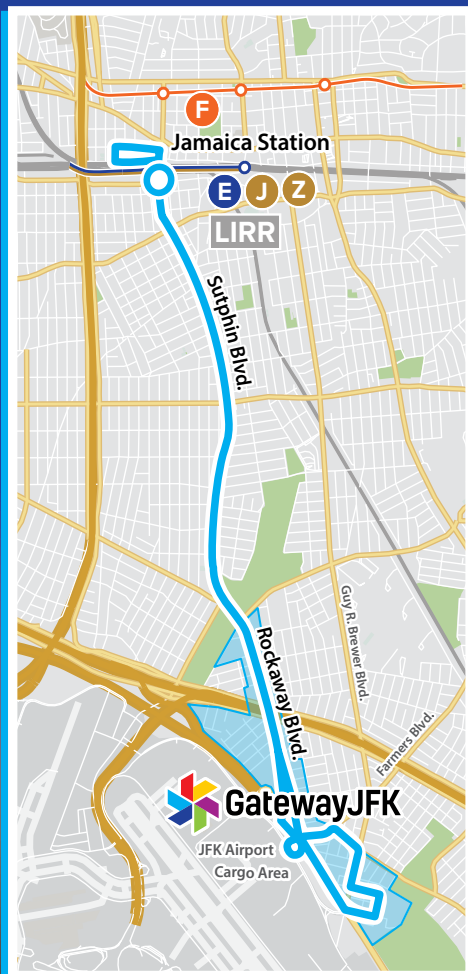
**ON THE COVER**

A somber tribute to the courage of the First Responders that ran into harms way on September 11th 2001. These women and men performed countless, selfless acts of heroism that saved the lives of so many.
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FAST FIVE

"Fast Five" is a succinct Q&A examining topical airport subjects of importance to the interviewee.



Tom Murphy

Director, Human Resiliency Institute at Fordham University, and Author of "Reclaiming the Sky"

After publishing "Reclaiming the Sky," a story of the courage of aviation workers on 9/11, Fordham University invited Tom to create the Human Resiliency Institute to develop resiliency training programs that reflect the healing principles of the 9/11 heroes profiled in his book. Edge4Vets is the lead program for the institute, which is housed in the Gabelli School of Business.

Edge4Vets helps veterans, including those returning from Iraq and Afghanistan, learn how to tap into their resiliency strengths from the military to make successful transitions to civilian life. For more details see www.edge4vets.org

1 Tell us about how you became involved in the aviation industry.

I had created a program in Florida called "Miami Nice" to train hospitality workers in Miami when Dick Williams, head of operations for the Port Authority at Newark Airport, invited our team up to create a courtesy training program for EWR's taxi drivers. That was 1987 and the program worked well. Sue Baer, who was head of marketing for the Port Authority at the time, asked if we could adapt the program to support airport workers at PA's three airports, JFK, LGA, and EWR to deal with stress and keep their focus on airport customers.

Through Sue's leadership, we created the "Airport Ambassador" program and offered the training to thousands of airport workers starting in 1990. We didn't know it at the time, but we had created what became the first airport customer service training program in the country. The PA won many awards and the program became widely imitated.

2 What sparked you to write a book from the perspective of the aviation industry and the people that work in the industry?

By 2001, "Airport Ambassadors" had grown not only in NY, but we expanded it to nearly a dozen airports and airlines across the country, including in Boston and DC. After 9/11 and the devastation we all felt, I wanted to know how we as a nation – and we as aviation workers – could recover from the enormity of such loss. I went back to my aviation colleagues in Boston, NY/NJ and Washington – and at American and United Airlines – to ask them what they were doing. I didn't set out to write a book, I simply wanted to know how to come back from such enormous loss. The powerful insight I received from the heroes who had been in the middle of the attacks that day, and their resiliency, were compelling and I put their profiles into my book, "Reclaiming the Sky." Their stories complemented those of the brave police and fire professionals and provided a "roadmap," as Sue called it, to "take back" hope.

3 What is the mission at the Human Resiliency Institute at Fordham University?

After the book was published in 2006, Fr. Joseph McShane, the president of Fordham University, invited me to collaborate with the Dean of the Graduate School of Education, Dr. James Hennessy, to create a "resiliency" institute. Fordham saw the potential in our developing programs based on the healing lessons in "Reclaiming the Sky" to teach resiliency. The lead program at our Human Resiliency Institute at Fordham is called Edge4Vets. We teach military veterans how to

translate their military strengths into tools for civilian success, then we connect them to jobs that can lead to careers. We have offered our Edge4Vets workshop series, with its curriculum based on lessons drawn from the 9/11 aviation heroes, to two thousand veterans in nine states over the past ten years. Full details can be found at edge4vets.org.

4 What is your personal reflection on the resiliency of the American people and our military service members?

The aviation workers I profiled in "Reclaiming the Sky" did not know each other. I knew them because I worked with them in Boston, New York and Washington as I traveled the country to deliver my customer service training. But I found a "through-line" that connected them all. Anyone who was finding a way "back" from the loss of that devastating day, anyone getting better, had found a purpose, some way to take their energy and use it to support others. We "reclaim" our sky – take back hope – after loss when we use our energy to benefit others. In other words, we move forward by doing for others, and that became the theme of the 9/11 book.

5 What are some of the traits our service members have that make them ideal candidates for the aviation industry?

I find that military veterans have enormous strengths, just as the aviation workers I profiled in "Reclaiming the Sky" possess inner strengths. Many of the veterans who take Edge4Vets come to us and down-play how good they are. They are coming from a culture we call "We" to "I," meaning everything in the military revolves around being part of a team. Now they must go into an interview for a civilian job and "sell" themselves to a civilian HR professional as an "I." They are on their own, and often they don't realize how much companies covet the values and skills they can bring.

Our job at Edge4Vets is to guide them through a process to gain clarity on their military strengths, including values such as integrity, work ethic, selfless service. We teach them how to express their military values and skills in regular terms, no jargon, to land a job that can lead to a career and give them the life they want. We have a module keyed to helping airports accelerate veterans into their workforces, called "Edge4Vets at Airports."

It's gratifying work and it all stems from the values and skills reflected in the resiliency strengths of the aviation workers who "rose" up on that terrible day twenty years ago and continue to rise up to keep America flying as the country struggles to recover from COVID. ■

AIRPORT INTEL

■ The TSA had issued a mask mandate set to expire on September 13th that required all travelling public, whether vaccinated or not, to wear a mask on airplanes, trains, buses and at airports. The agency **has extended that mandate through January 18th 2022.**

TSA said the purpose of the mask directive is “to minimize the spread of COVID-19 on public transportation,” and the extension comes as COVID-19 cases have skyrocketed in the United States in recent weeks because of the spread of the Delta variant.

More than 2,867 incidents of passengers violating the federal mask mandate have been reported to the Federal Aviation Administration so far this year.

“The emerging evidence about the Delta variant demonstrates it is more formidable than the original virus. Delta spreads more than twice as easily from one person to another, compared with earlier strains,” the US Centers for Disease Control and Prevention said in a statement.

“In contrast to the Alpha strain, new data show that fully vaccinated people who are infected with the Delta variant might be infectious and might potentially spread the virus to others.”

■ The Port Authority of NY & NJ (PANYNJ) is committed to continuously improving the customer experience across all its facilities and improving the travel experience at John F. Kennedy International Airport (JFK). For passengers traveling with disabilities that are hidden or not immediately obvious to others, navigating our airports can be very overwhelming. Providing reasonable accommodations for these individuals and their families is an important part of ensuring a world-class experience for our customers. On August 27, 2021, the PANYNJ Sunflower Lanyard pilot program will commence at JFK. This program provides discrete identification that the wearer or their companion has a hidden disability, and might require additional special assistance or a more focused and patient interaction. This program has been adopted by airports throughout the world and will benefit both airport employees and passengers alike, by increasing awareness, facilitating more positive interactions, and enhancing the customer experience at Port Authority airports. Sunflower Lanyards will be made available to customers at each terminal Welcome Center and from the Travelers Aid desks at no cost. The program will be communicated via information desk signage and the airport's website (www.jfkairport.com) and is voluntary for anyone who self discloses as having a hidden disability or is supporting someone challenged by this condition. **Wearing a lanyard DOES NOT guarantee fast-tracking through security checkpoints or any preferential treatment.**

■ John F. Kennedy International Airport (JFK) will soon welcome world leaders for the 76th **United Nations General Assembly (UNGA)** in New York City. To support this important event, the Port Authority will activate its JFK Command Post from September 13, 2021 through October 1, 2021. The command post will manage all aircraft movements related to UNGA including aircraft parking assignments, ground handling services, escorting and security details. Please note that no ad-hoc parking of aircraft will be available from

the Port Authority during this period. Airport security is at a heightened state during UNGA. As always, report any suspicious activity immediately to Port Authority Police (PAPD) at (718) 244-4335. If you have any questions regarding this event, please contact Port Authority JFK Airport Operations Center at (718) 244-8100. ■

OBITUARY

Joseph A. Alba

Joseph A. Alba passed away on Saturday, August 14, 2021, at St. Augustine Flagler Hospital in St. Augustine, Florida.



He was 82 years old.

Son of the late Salvatore Alba & Angela Caravana Alba, Joseph was born on November 6, 1938, in Brooklyn. A lifelong lover of learning, Joe continued his education after graduating from Bishop Loughlin High School, earning his Bachelor's degree in Eco-

nomics from St. John's University. He subsequently earned his Masters of Business Administration with distinction at Pace University and his Ed.D from the Fordham University Graduate School of Education.

He was a proud veteran of the United States Marine Corps., currently serving as Chaplain of American Legion Mulligan-Eden Post #1573 in Harriman. Joseph worked for IBM in Pleasantville for more than 30 years.

In his “retirement,” he held several positions including management at Public Service Electric & Gas, Editor-in-Chief of both *The Airport Press* and *Metropolitan Airport News*, a position he held at the time of his passing.

He enjoyed coaching neighborhood youth, such as his years as a Pop Warner Football coach in North Rockland. Some of his happiest moments were spent attending his children's and grandchildren's athletic events and spending time with his wife in St. Augustine.

Survivors include his wife, Eileen Muehlberger Alba at home; sons: Daniel Alba & his wife Anita of Wall, New Jersey, and Andrew Milasko & his wife Loren of Chester; daughter, Holly Martucci & her husband Richard of Monroe; brother, Lou Alba (Faye) of Woodbury, Connecticut; sister, Carol Dennehy of Mount Sinai, New York; five grandchildren: Richard, Emily, Julianna, Christian & Isabella; and several nieces, nephews & cousins. He was also a proud Godfather to William Malaquias & Teresa Santos. He was predeceased by his Godson, Joseph Malaquias.

In lieu of flowers, the family prefers donations to be made in Joseph Alba's name to The Hudson Valley Honor Flight www.hvhonorflight.com ■

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9/11

Remembrance, Resilience, and the Aviation Community

The day dawned at 6:33 that morning. Looking east across the Hudson River, the rising sun shone behind the North and South Towers, leaving two vertical silhouettes along the lower Manhattan skyline. As the auburn sky turned a sparkling blue, it revealed a ceiling that was cloudless and visibility unlimited. It was the second Tuesday of September, and it began as many a day before it had – until it was a day like no other.

On September 11, 2001, as millions of Americans awoke and began their day; thousands made their way to work at the World Trade Center and the Pentagon. Thirty-three airline crew members headed to Boston's Logan Airport, Dulles in Washington D.C., and Newark International, where they and their passengers boarded two American and two United airliners bound for the west coast. Suddenly, between the hours of 8:46 and 10:03 a.m., the bright skies over the Eastern Seaboard and Mid-Atlantic darkened, and the promise of the new day descended into one of tragedy and devastation, as the four airliners were overtaken by 19 al Qaeda militants and used as weapons of destruction in a coordinated attack of terrorism against the United States.

In the course of one hour and 17 minutes, two Boeing 767 jetliners were used as

BY JULIA LAURIA-BLUM

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fuel-laden missiles to target and topple each of the Twin Towers. A Boeing 757, then deliberately crashed into the Pentagon. One hour later, a fourth airliner, also a 757, crashed into a field near Shanksville, Pennsylvania, as its passengers stormed the cockpit door in an attempt to regain control of the airplane and foil the hijackers next targeted attack, presumed to be the United States Capitol.



Ultimately, nearly 3,000 innocent men, women and children were killed, and thousands injured, as America suffered the worst foreign attack on U.S. soil in its history. According to the World Trade Center Health Program and 911Memorial.org, on the day of the 9/11 attacks, and as a consequence of the recovery effort, hundreds of thousands of responders, survivors, workers, and residents were exposed to toxins in the air around the World Trade Center site and the Pentagon, resulting in chronic illnesses and the deaths of over 3,500 more people in the following 20 years. Many others continue to be affected.

The astonishing force of events that morning sent shockwaves throughout the country and the world, but despite its staggering impact, the American people came together as a nation, with a unity of purpose – to grieve and mourn their losses, and, ultimately, to rebuild. The images of first responders, rescue workers, first-hand witnesses, and survivors are etched into the collective memory of all who are of the age to remember where they were, or what they were doing that day.

Tom Murphy is an aviation industry consultant, author, and the director of the Human Resiliency Institute at Fordham University. Throughout the 1990s, he trained 30,000 air travel employees at



airports and airlines, including some in New York, Boston and Washington, D.C. Through his close relationships with aviation officials and employees in the industry, many of his friends and colleagues perished on September 11, or were directly impacted by the events of that day. In the aftermath of the attacks, Murphy grappled with the complexity of how a nation recovers from that enormity of loss. He wondered what his friends and colleagues were doing that morning when, as aviation professionals, they were ‘suddenly thrust into front-line positions’ and confronted with the sobering realization that their industry was used as the means to carry out the atrocities of 9/11.

In 2006, Murphy authored, ‘Reclaiming the Sky – 9/11 and the Untold Story of the Men and Women Who Kept America Flying’; a book that sheds light on the inside story of those working in the aviation industry, and how they responded to the events of September 11. Murphy noted that, “In complement to the actions and courage of fire, rescue and emergency personnel, is the often-obscured fact that, among those who died, as well as those who lived and continue to live, are many thousands of aviation professionals with names, families, lives, and individual experiences that are an important part of the 9/11 story.” In writing the book, Murphy sought to discover, from an

aviation perspective, how to move from loss to healing. His roadmap to recovery came through the personal stories and interviews with aviation professionals who rose up under great duress, to meet the challenges of that day and of the weeks and months that followed, by acting from core beliefs around duty, courage, and selflessness in support of each other and the public they were charged with protecting.

A central figure in ‘Reclaiming the Sky,’ is Sue Baer, the former general manager of Newark International Airport, who was at the controls of the airport on 9/11. With a

50,000 travelers who were at Newark that day, Baer instinctively and decisively halted operations, 14 minutes before the Federal Aviation Administration’s shut down of airports nationwide. Baer then led the effort to restart airport operations in the apprehensive days that followed, later saying, “We hit bottom on 9/11. That was as hard as it got. Everyday, you figured something else out. You were figuring a lot of it out alone.” With that, Tom Murphy asked Baer how she was able to make it through. She answered, “When you’re hurting, find something you can do for someone else, and do it.”

“WHEN YOU’RE HURTING, FIND SOMETHING YOU CAN DO FOR SOMEONE ELSE, AND DO IT.” SUSAN BAER

clear view of the World Trade Center from the fourth-floor window of her office, Baer saw billowing smoke pouring out from the North Tower, only six miles away from where she stood. Moments later, she witnessed the second airplane as it crashed into the South Tower. Erasing any possibility of this being an accident, Baer called up her staff and immediately shut down Newark, stopping all departures from the airport, where Flight 93 had recently departed from. Managers at JFK and LaGuardia Airports then followed her lead. With the enormous responsibility of protecting the

Baer’s words resonated with Murphy and showed him the importance of action. He then found that those who were doing better with ‘under the radar suffering’, were those who had found a purpose, a way to come outside themselves and move forward by doing for others. Among the many men and women who inspired him was Anne MacFarlane, an information agent at Boston’s Logan Airport, who lost her daughter Marianne, on United Airlines Flight 175, the airplane that struck the South Tower at the World Trade Center.

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That night, while coping with the crushing loss of her daughter, Anne went to the hotel where families who lost a loved one gathered, to do what she could to comfort them. When the airport reopened, Anne returned to work.

Mary McKenna, a flight attendant for American, lost friends on Flight 11 out of Boston and recalled the extraordinary bravery of her colleagues. One of them was flight attendant Madeline Amy Sweeny, who took an extra shift on 9/11 to fill in for a colleague. In the midst of the hijacking, Sweeny, called AA Flight Service and reached Logan Airport service manager Michael Woodward. She relayed information to him about the hijacking. Her final words were, “I see water, I see buildings. We’re flying low, we’re flying way too low.” The airplane was the first to strike, into the North Tower at the World Trade Center. With the help of her colleagues, MacKenna was later able to deal with her issues of loss.

After American Flight 77 deviated from its assigned course, turning south with its transponder turned off, Indianapolis Air Traffic Control and dispatchers repeatedly tried and failed to contact the aircraft. Realizing that this was the second American Airline airplane in trouble, Executive VP, Gerard Arpey ordered all American Airline flights in the Northeast that had not yet taken off, grounded. Within moments, flight attendant Renee May called her parents to say that her flight was hijacked and asked them to alert American, prior to its



Former Port Authority Aviation Director Susan Baer on the runway at JFK.



In recognition of the 20th anniversary of 9/11, PANYNJ dedicated a memorial garden honoring the sacrifices made by Port Authority first responders and employees, as well as the sacrifices made by Port Authority rescue and recovery workers during and after the 9/11 attacks. Chairman Kevin O'Toole (left) and Executive Director Rick Cotton (placing the rose) attended the dedication.

crash into the Pentagon, which they immediately did.

On United Flight 93, flight attendant Sandra Bradshaw called the Airline to report its hijacking, and then she called her husband who recalls his wife saying that passengers were getting hot water out of the galley to throw at the hijackers. Just before hanging up, she said that everyone was running up to First Class, and that she had to go. Minutes later the airplane crashed into a field in Somerset County, Pennsylvania.

In addition to the flight crews of the hijacked airplanes are the many courageous aviation professionals who rose above the turmoil at airports all across the USA, air traffic controllers; airline employees; support staff on the ground... they all worked together to organize emergency directives, diverting airplanes away from the hijacked aircraft. Pilots and flight attendants worked to calm passengers while taking cautionary action against potential attacks onboard their aircraft. Dozens of airborne commercial flights from Europe were forced to divert to Gander International Airport after the Federal Aviation Administration shut down U.S. airspace.

In Tom Murphy's 2006 interview with Mary McKenna, now a licensed psychotherapist, she said, “That was the thing that really got to me. It seemed that nobody gave aviation people credit for how brave they were that day. I know regular people, travelers, were afraid to fly after 9/11 – but aviation workers went right back up into the air.

They did it because it was their duty.”

After Sue Baer became the Director of Aviation for the NYNJ Port Authority, Tom Murphy asked Baer, who passed away in 2016, why she chose aviation as her career. Baer then answered, “To be a part of the spectacle.” “The spectacle?”, Murphy inquired. She then walked with him to the window of her office in Newark as a 747 was lifting off the runway and said, “The engineers can tell us why that happened aerodynamically, but the real reason that airplane is able to lift off and be successful and take people to other cities, is because of all the people who came together to support that action. And that's why I call it the spectacle. I wanted to be, from the earliest time, a part of that spectacle...a part of all the people who came together to make aviation possible.”

With the approach of the 20th anniversary of the aviation industry's most calamitous day, the stories of the men and women who came together before, during and after 9/11, serve as enduring figures of strength and courage...those who died, as well as those who lived and continue to live, the many thousands of aviation professionals with names, families, and individual experiences, who rose up to the challenges and endured a day like no other. And at dawn the sun rises again each morning, with a sky reclaimed, whether obscured by gray, or by the promise and clarity of a new day. ■

1 The 9/11 Commission Report

2 <https://www.cdc.gov/wtc>

3 <https://reclaimingthesky.com>

The Airport Community Honors the Memory of Those Who Were Lost: 'We Remember'

On the 20th Anniversary of the attacks on America, the JFK Airport community came together to unveil a long awaited memorial to those who perished that fateful day. It was a labor of love and respect taken on by many individuals and organizations. The JFK Chamber of Commerce, the Port Authority, Columbia Association of CBP and many others have worked relentlessly to make this happen. The monument has a permanent home in front of the Port Authority Administration Building 14 at JFK International Airport. It pays respect to the lives of the Port Authority Police, Port Authority Civilian staff, United Airlines and American Airlines crews that were taken that day by terrorists. It is a beautiful place to sit, reflect and remember those lost and the legacy of the lives they lived.

Following the unveiling, the annual Memorial Service began, led by JFK Chamber President **Al Dephillips** and Deputy Director of Aviation and General Manager of JFK International Airport, **Charles Everett**.

It was a solemn ceremony with our faith leaders, community leaders and the colleagues of those who were lost. The names of the PA Police and Civilian and American and United Airlines crews that perished during the attacks were read in remembrance.

The Pipe and Drum band from **St. Anthony's High School** provided a solemn rendition of *Amazing Grace* at the mark of 8:46, the time the first plane crashed into the World Trade Center. **Eva Boyce Leonard** from the PANYNJ Admin office sang the *Star Spangled Banner* and *Gold Bless America*.

The Key Note Speaker was **Frank DiMola**, Executive Director, Terminal 4 Airlines Consortium John F. Kennedy International Airport. Mr. DiMola was the Assistant Aviation Director working in the World Trade Center that day. He walked us through the first 2 hours of his morning that day, from the routine to the unthinkable. He spoke about finding leadership,

bravery and self-sacrifice in the actions of his co-workers. He was part of saving so many through his swift actions and the group of fire fighters and PAPD police leadership he banded with ensuring evacuation of anyone they came across. Many he saw that day did not make it out of the towers. He keeps their legacy, sacrifice and heroism alive through his willingness to share his story.

We continue to reflect not only on the many people that died that day, but all those who have been forever changed through their loss. We remember those who ran towards the chaos and gave their lives in service to others and those who have died from 9/11 related sickness in the past 20 years and will in the years to come.

May we continue to heal as a nation, as a community, a friend, loved one or a colleague while honoring the courage of all the lives lost, families impacted and heroes made now and forever. **KATIE BLISS**

Visit our [Flickr page](#) for additional photos.



JetBlue Shakes Up Transatlantic Market As U.K. Opens to U.S.-Based Travelers

JetBlue's inaugural flight from New York-JFK to London Heathrow Airport arrived in the U.K. on August 12, 2021, marking the first-ever transatlantic service by the U.S.-based travel company.

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JetBlue announced it has officially entered the transatlantic market with new, nonstop service between New York's John F. Kennedy International Airport (JFK) and London Heathrow Airport (LHR). The first customer-carrying JetBlue flight between the U.S. and the U.K. touched down at Heathrow just before 10:00AM on August 12th. The highly anticipated milestone – aimed at shaking up the transatlantic market with the airline's award-winning service and attractive fares – marks the first time JetBlue has served a destination beyond the 100+ cities it flies to throughout the Americas. With new service in the United Kingdom, JetBlue now operates in 26 countries.

"For the first time in JetBlue's 21-year history we are crossing the North Atlantic and competing in one of the busiest travel markets in the world, well-positioned to introduce our award-winning service and low fares to a new global audience that is ready for a fresh choice in transatlantic flying," said Robin Hayes, chief executive officer, JetBlue. "With JetBlue now connecting New York and London, travelers finally have the ability to enjoy low fares while also experiencing superior service. As the U.K. opens to travelers coming from America, our flights are well timed to meet the pent up demand for travel between our two countries. We look forward to welcoming

U.K. travelers to the U.S. soon and launching service between Boston and London next year."

The Airport

JetBlue's presence at London Heathrow Airport gives them visibility at an iconic global hub to build a new base of travelers in the U.K. and beyond. JetBlue will operate from Heathrow's newest terminal – Terminal 2. Heathrow travelers benefit from a variety of convenient ground transportation options including the Heathrow Express and London Underground, which offer rail connections with Central London.

The Aircraft

The A321LR allows JetBlue to tap into new long-haul markets, like London, that were not previously accessible with the airline's existing fleet. The LR's range of up to 4,000 nautical miles is made possible by three additional center fuel tanks and the aircraft delivers 30 percent fuel savings and nearly 50 percent reduction in noise footprint compared to previous generations of aircraft. JetBlue is also the global launch partner for the new Airspace by Airbus cabin, bringing long-haul style to the A321 for the first time ever.

The Growth

JetBlue remains on track to add additional service between the U.S. and the U.K. with flights between New York-JFK and London Gatwick Airport (LGW) starting

September 29, 2021. The airline will deliver on its commitment to serve multiple London airports and give customers convenient options across the greater London metropolitan area no matter which airport they prefer. JetBlue will be the only carrier to offer service to the U.S. at Gatwick – the U.K.'s second busiest airport – creating another important presence in London where it can grow an even larger base of travelers.

London service from Boston, where JetBlue is the leading airline, is planned to start in summer 2022.

The Community

JetBlue is partnering with two London-based non-profit organizations – Inspire! and FareShare – as part of JetBlue For Good, the airline's platform for social impact and corporate responsibility.

Inspire! is a local education charity working in the London boroughs of Hackney, Camden, Islington and beyond. Their mission is to improve young people's access to the world of work, raise achievement levels and enhance their future career prospects and lives. Through their World of Work (WOW!) program, JetBlue crewmembers will have the opportunity to volunteer and share their career journeys and insight into the field of aviation. FareShare is the UK's longest running food redistribution charity. In 2020, the organization supported 10,542 charities and community groups. As a result, more than 1.1 million people had access to food.

Giving back is part of JetBlue's DNA and is core to its mission of inspiring humanity. JetBlue For Good focuses on the areas that are most important to the airline's customers and crewmembers – community, youth/education and the environment. JetBlue makes its entrance into new communities known starting on day one. After all these communities are not only where its crewmembers work – they live here too. JetBlue is committed to creating a brighter, more just world that we are all eager, able and empowered to explore. ■

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THU
2

Customer Service & More with SUNY Queens EOC

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3PM - 5PM

THU
9

Security Training

Allied Universal Security
RSVP: ow.ly/IWt350FTHWs

THU
16

CDL Training

ABM Aviation
RSVP: ow.ly/nRAW50FTI2L

FRI
24

Hospitality Training

RSVP: ow.ly/ETtb50FXPg5

LGA Training

All events will be held at the
LGA Community Outreach Office
98-12 Astoria Blvd., 12PM – 2pm

THU
9

CDL Training

ABM Aviation
DH2 Limo Service
RSVP: ow.ly/eFAF50FTInU

TUE
14

Culinary Arts

Commonpoint Queens - The HUB
OTG Management
Langston Hughes Library
100-01 Northern Blvd
RSVP: ow.ly/jsuU50FTIzo

TUE
21

Security Training

JCM Business Solution LLC
Commonpoint Queens - The HUB
RSVP: ow.ly/23do50FV9Go

TUE
28

Retail / Soft Skills / Customer Service

Marshall Retail Group
Department of Labor
RSVP: ow.ly/JyFL50FXu5y

EWR Training

All events will be held
virtually 10AM - 12PM

WED
8

Security Based Informational

RSVP: tinyurl.com/tptdlk

WED
15

Culinary, Food, Retail Informational

RSVP: tinyurl.com/fgm6t

WED
22

Aviation Customer Service Informational

RSVP: tinyurl.com/vkm6t

WED
29

Building Soft Skills Informational

RSVP: tinyurl.com/qkm6t



The FAA Reports On Unruly Passengers to Date

The FAA investigates unruly-passenger incidents that airline crews report to the agency. The reported data reflects all cases the FAA investigated that cited violations of one or more FAA regulations or federal laws.

Remember that interfering with duties of a crewmember violates federal law. The numbers below come with a note that The FAA's database contains only those incidents reported to FAA. Reporting is at the discretion of the crewmember. Also noted is that security violations are excluded. Those cases are handled by the Transportation Security Administration (TSA).

The repercussions for passengers who engage in unruly behavior can be substantial. They can be fined by the FAA or prosecuted on criminal charges. As part of the FAA's Reauthorization Bill, FAA can propose up to \$37,000 per violation for unruly passenger cases. Previously, the maximum civil penalty per violation was \$25,000. One incident can result in multiple violations.

In total there have been 3,889 unruly-behavior reports this year alone, "including about 2,867 reports of passengers refusing to comply with the federal face mask mandate," the FAA said. Some airlines have stopped serving alcohol on flights because of the disturbances, and American Airlines said it would extend its alcohol ban for economy through Jan. 18th to match the mask mandate extension.



Flight attendants are calling for harsher criminal penalties against the offenders who attack them. There is a report of a survey last month that found 85% of attendants had dealt with unruly passengers and nearly one in five had been subject to physical incidents this year.

The FAA is not authorized to prosecute criminal cases, leaving it to airports to coordinate with local law enforcement to "prosecute egregious cases," the agency said.

By the Numbers

As of August 23rd, 2021 the Year to Date reported incidents:

- 3,988 Unruly Passenger reports
- 2,3828 Mask Repeated Incidents
- 693 Investigations Initiated
- 132 Enforcement Cases Initiated

Since 1995, the next highest year of Investigations Initiated was in 2004. That year there were 310 Investigations Initiated. ■



New Hyatt Regency Opens Next to Resorts World Casino and JFK Airport

Five minutes from JFK International Airport, the Hyatt Regency JFK Airport opened in August with 366 guest rooms, 34 suites, and 7,000 square feet of meeting space. There's a 3,360-square-foot divisible ballroom, a 2,160 square-foot junior ballroom, and six breakout rooms of about 400 square feet each. The oversized lobby is also designed to host receptions, musical performances, and art installations.

The eight-story hotel property is connected to the Resorts World New York casino, adding another 58,000 square feet of meeting space. Both the hotel and casino are owned by Genting Group.

The guest rooms boast floor-to-ceiling windows, many of which have views of the Manhattan skyline. The main dining options on-site include the Sugar Factory which serves American comfort food for breakfast, lunch, and dinner and the RW Prime Steakhouse & Wine Bar which is an upscale lunch and dinner venue. The casino also has a food court as well as Bar 360, a large circular outlet with a stage featuring free live entertainment every evening. The casino offers 6,500 electronic table games and slot machines. ■



Hyatt Regency JFK Airport Ribbon Cutting Ceremony

Chase Announces Initial Locations for Chase Sapphire Lounge By The Club

Chase has recently announced a host of new perks for their Sapphire Preferred and Reserve cardmembers. When the bank had announced back in June they would be entering the Airport Lounge market, travelers have been waiting to learn about which airports the Lounge locations would be built. We will wait no longer.

Chase Sapphire Lounge by The Club

As previously announced, JPMorgan Chase is continuing to build on its commitment to providing value across the end-to-end travel journey and will be introducing travelers to a new airport lounge: Chase Sapphire Lounge by The Club. Chase unveils three locations that will eventually feature the new lounges, including New York's **LaGuardia Airport (LGA)** in the brand new Terminal B, **Boston Logan International Airport (BOS)** Terminal B to C Connector, and later this year, a first international location in **Hong Kong International Airport (HKG)** Terminal 1. Opening dates and additional lounge details will be announced over time, and the pipeline of destinations will continue to grow to include new locations at select major airports.

"We're always looking to provide elevated experiences throughout the travel journey, and our Sapphire Reserve cardmembers have told us that lounge access is key," said Catherine Hogan, President of



Chase Branded Cards. "We're excited to bring Chase Sapphire Lounge by The Club to life in airports in cities across the U.S. and beyond, providing our cardmembers new value, through a fresh approach that's rooted in the unique Sapphire experiences they love."

The Chase Sapphire Lounge by The Club will be developed in collaboration with industry leaders in airport lounges, Airport Dimensions. The lounge experience and design for each location will draw inspiration from its host city, and will provide access to exceptional food, drink, art, entertainment, and wellness.

When Chase Sapphire Lounge by The Club locations open, lounges will be available to Chase Sapphire Reserve cardmembers, as well as Members of Priority Pass. Sapphire Reserve cardmembers will also continue to enjoy Priority Pass Select membership, enabling them access to a global network of 1,300+ lounges, in addition to the new Chase Sapphire Lounge by the Club. ■

JFK Rotary Club Presents Life Camp With Donation

Following their 2021 Annual Ladies Golf Outing event earlier this month, the JFK Rotary Club joined event honoree Kimberly Hardy, M/WBE Director for The New Terminal One at JFK, and Senior Vice President of Diversity, Inclusion, and Compliance at McKissack & McKissack, to present a check for \$5,000 to LIFE Camp.

As a leading nonprofit serving youth and their families in Queens and New York City, LIFE Camp will use this charitable donation to support violence intervention, job development, and employment training opportunities. ■



Nancy Vargas, Erica Ford, NYC Council candidate Nantasha Williams, NYC Council Member Selvena Brooks-Powers, Kimberly Hardy, Katie Bliss and Frank McIntyre

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CRAF Evacuation from Kabul

The Defense Secretary, Llyod Austin, ordered activation of the Civil Reserve Air Fleet (CRAF) to evacuate U.S. Citizens and other at risk individuals from Afghanistan following the U.S. withdrawal of the country and the swift takeover of the Taliban.

The CRAF is a voluntary military-civilian alliance that dates back to 1951 that allows the U.S. military to use commercial aircraft in emergency situations when it needs additional capacity. It has only been activated two other times; Once in 1990 during the Gulf War and again in 2003 during the invasion of Iraq.

The partnership has its origins in the Berlin airlift of the Cold War, and allows the Defense Department (DOD) to “to augment... aircraft capability during a national defense related crisis,” according to the Transportation Department. In return for

signing contracts with the government, the participating carriers are given preference in carrying commercial peacetime cargo and passenger traffic for DOD.

In the case of the Afghanistan evacuation, the civilian aircraft will not fly into the Taliban-controlled Afghan capital. After

the military evacuation flights from Kabul, the passengers will land in several safe spots in the region. The commercial aircraft will then pick them up at those locations and bring them to their destinations.

The effort will involve 18 aircraft total from American Airlines, Atlas Air, Delta Air Lines, Omni Air, Hawaiian Airlines, and United Airlines. ■



American Airlines deployed its Boeing 777-200ERs to special locations, including the US military's base in Ramstein, Germany.

Bartlett Dairy Breaks Ground On Queens Headquarters and Distribution Center

Bartlett Dairy, the minority-owned, family-run local business will develop a 54,000 square foot dairy distribution center on the north side of JFK Airport. The new distribution center is expected to create 165 jobs with average wages of \$70,000.

“Queens is not just leading the way out of the pandemic. It’s leading the way toward a future where good-paying jobs right here in the borough sustain entire communities. That’s the future Queens’ own Bartlett Dairy is helping build in its hometown, starting with today’s groundbreaking,” said Queens Borough President Donovan Richards, Jr. “We couldn’t be more excited to welcome back upwards of 165 good-paying jobs to Queens, and we look forward to working closely with Bartlett Dairy to create even more economic opportunities for local families and for Southeast Queens as a whole.”

“We are excited to be returning home to Jamaica. When my father started this company more than fifty years ago, Bartlett Dairy was a small one man, one truck operation, said Bartlett Dairy Inc. President Thomas Malave Jr. “Over the years, my brothers and I have worked tirelessly to build upon the opportunity our father

provided. It has been astonishing to see the growth that we have been able to achieve. We would not be where we are today, breaking ground on our new headquarters, without the dedication of all of our wonderful employees and the support of the City of New York, Borough President Richards, Greater Jamaica Development Corporation and the local community.”

Starting with one truck in 1963, the Malave family has consistently grown their dairy and

food distribution businesses. The Queens-based businesses employ approximately 500 people across three locations in Jamaica, Newark, and Rochester. They deliver to schools, hotels, grocery stores, and restaurants, among others across the tri-state area.

In 2015, NYCEDC issued a Request for Expressions of Interest (RFEI) seeking proposals for redevelopment of the JFK North Site. Bartlett was selected to develop the site and was able to meet the City’s industrial manufacturing criteria, Living Wage and HireNYC requirements for employees, as well as a 25% MWBE contracting goal for design and construction. ■



City, state, and community officials celebrate groundbreaking for Bartlett Dairy Inc.'s new headquarters and distribution facility.



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JFK Chamber of Commerce 2021 Golf Outing

The JFK Airport Chamber of Commerce held their annual Golf Outing at the Brookville Country Club. The event brought together the airport community to enjoy the course and the camaraderie.

After enjoying the sunny day everyone got together to take in an abundant cocktail hour and dinner while catching up with friends

and colleagues that haven't been together in person for quite a while.

JFK Chamber President, **Al DePhillips**, thanked all the event sponsors, JFK Chamber Board Members and volunteers that contributed to a very successful event. ■

Visit our [Flickr page](#) for additional photos.



Former Flight Attendant Pushes Beverage Cart from Boston to Ground Zero to Honor 9/11 Victims

The 20th anniversary of the September 11th terrorist attacks are being commemorated. There will be memorial services and acts of remembrance all throughout the country and the world.

One such act of resilience started on August 21st. On that day a former flight attendant, Paul Veneto, began a journey of pushing a beverage cart from Logan International Airport in Boston to ground zero in New York City honoring the flight crews on board the hijacked aircrafts that destroyed the World Trade Center and killed so many. "Every time I look at their pictures, it's like yesterday," said the former flight

attendant. The 220-mile push from Boston to NYC is named Paulie's Push.

He went on to add; "I could walk to New York. I could run to New York. I could do things everybody else does, but I'm going to do something flight attendants do". "They are heroes and should be recognized for what they did. They were the first, first responders of 9/11," Paulie Veneto says of his late coworkers.

What makes the journey even more dramatic and with an extra layer of feeling, is that Veneto almost became a victim himself while living the horror of the event. He began suffering through an addiction to



opioids fueled by the event. There is a connection of course for Veneto and Flight 175. Two months before 9/11, Veneto worked on Flight 175 and worked side by side with some of the victims. "We were all impacted, but us in Boston where these planes left, we were really impacted," he said.

All proceeds he raises will support Paulie's Push as well as

the 9-11 crew members' family's registered not-for-profit organizations, and Power Forward in a continued efforts to establish Power Forward Sober Living Scholarships for those dealing with addiction. Paulie is living proof of what someone can accomplish when living a sober life.

For more information, go to www.pauliespush.com ■

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Samaritan's Purse DC-8 Providing Rapid Haiti Relief

BY MARK HUBER
AINOnline.com

Less than 36 hours after a 7.2 magnitude earthquake devastated Haiti on August 14th, a Samaritan's Purse DC-8-72CF landed in Port au Prince carrying 31 tons of relief supplies and members of the \$750 million private charity's Disaster Assistance Response Team (DART). The cargo included emergency shelter material, medical supplies, and filtration units to provide clean water daily for thousands of people. On Sunday night August 15th, as the death toll from the earthquake approached 1,500, Samaritan's Purse was preparing a second airlift to transport an emergency field hospital, surgical teams, and other doctors and nurses into Haiti.

The 1968 DC-8, which Samaritan's Purse acquired in 2015, makes this kind of rapid response possible. It is the largest of the organization's 17 aircraft positioned around the globe. With two full-time, three-man crews, it flies 300 to 600 hours a year, transporting supplies and personnel to disasters worldwide, according to George Kalbfleisch, director of flight operations and a captain on the aircraft for the organization. "We can load and go within 24 hours after we get a call," said Kalbfleisch.

The aircraft is based at Greensboro-Spartanburg International airport (KGSO) in South Carolina, a little more than an hour's drive from the Samaritan's Purse freight staging area in Wilkesboro, North Carolina. When major disaster strikes, "Wilkesboro immediately starts building freight and we immediately start doing flight planning. The freight comes palletized, ready to go on the airplane," Kalbfleisch said. "You just pull out the Jepp manual and the long-range nav manual [and start flight planning]." Over the years, Kalbfleisch and his flight department colleagues have amassed a wealth of knowledge about "what works best for us" in terms of logistics and fuel, but he realizes that they still need help.

So, part of that planning also includes a call to Colt International/World Fuel, the

firm Samaritan's uses for international handling and fuel services. "They figure out all the hard stuff for us—whether or not we need overfly clearances, landing permits, and so forth," Kalbfleisch said. Samaritan's also takes along private security, "depending on where we are flying." The security ensures, among other things, that the aid that is on the airplane gets delivered to those who need it. "Having [security] people with us and on the ground helps us expedite delivery of that freight and prevents loss of materials and pilferage. The trucks and forklifts shows up right here," he said, pointing to the DC-8's massive port side cargo door. And virtually anything can come through that door.

Samaritan's Purse has 17 offices worldwide, employs 1,300 people full time, and supports 66 remote mission hospitals on an ongoing basis in addition to its mission of disaster relief. On any given day, it can be transporting x-ray or ultrasound machines, even full field hospitals. It transports not just doctors and nurses, but also biomedical technicians who service the medical equipment. Its DART teams not only include full-time employees but also scores of volunteers and contract employees. The pandemic made for an especially busy 2020 for Samaritan's Purse, as it constructed field hospitals in diverse locations, including Alaska; New York's Central Park;

Lancaster, California; Nassau, Bahamas; and northern Italy.

The DC-8 is equipped with a partially updated instrument panel that includes glass ADIs and HSIs and Universal Avionics UNS-1FWs for navigation, which includes controller-pilot datalink (CPDLC) and ACARS, said Kalbfleisch. He said CPDLC can be used over most of Africa on the routes that they fly. "ATC is a lot better in Africa than it was 20 years ago. Most of Africa has CPDLC for cockpit-to-controller communications these days, but there are special procedures, depending on the country."

The aircraft is also equipped with dual satphones. It has an unrefueled range of 6,500 nm or a duration of 14 hours. Long legs Kalbfleisch has flown in it include Cairo to Greensboro, Saipan to Denver, and Honolulu to Greensboro.

Samaritan's does all of its own flight training, augmented by the world's lone remaining DC-8-72 simulator based at the ASTG Group in Wilmington, Ohio. Kalbfleisch said ASTG intended to retire the simulator, but is maintaining it for the charity and NASA, which also flies a DC-8-72.

The DC-8 it had had a variety of owners prior to Samaritan's Purse, including Finn Air, the French Air Force, and an Australian cargo company. The French converted the aircraft to a Dash 72, refitting it with CFM56 turbofans. The aircraft originally rolled out of Douglas Aircraft's Long Beach, California plant on Dec. 24, 1968. "It was born on Christmas Eve," Kalbfleisch said. ■





The Pocono Raceway Air Show

The much anticipated Pocono Air Show 2021 started off with a tragic event when GEICO Skytyper, Andy Travnicek of Hampton, New Hampshire, was killed during a practice exercise on the Friday before the show at Wilkes-Barre/Scranton International Airport. Mr. Travnicek was a U.S. Air Force veteran who had deployed to Spain, Qatar and Afghanistan, and worked as a commercial airline pilot.

Pocono Raceway expressed "deepest condolences" to the pilot's family. It said it decided to hold the airshow as scheduled "after much consideration and with the support of the GEICO Skytypers." The

show did go on and there was prayer and a moment of silence to honor the pilot and his family.



The show started with 3 phenomenal acts that really warmed the crowd up. Mark Meredith with his Super Chipmunk Demonstration, Mark Murphy and his T-6G Texan Aerobatic Demonstration and Scott Francis MXS Aerobatics. The talented airman wowed the crowd with really cool tricks, super high vertical climbs, free falls, ground sweeps and more!

The United States Air Force held their enlistment ceremony for 13 young people and their families from the area just before the Thunderbird show started.

The pre-show was amazing, but after a short break suddenly out of nowhere, roared in the Air Force Thunderbirds! If you have never seen them, you must!! They are an incredible display of technical precision. You don't see them until you hear them and then they are gone!

It was loud and the crowd went wild as they performed so many maneuvers flying at 450 MPH a mere 18 inches from one another with the iconic F-16 Fighting Falcons.

They ended the 2021 Pocono Raceway Air Show with a fitting tribute to Andy "Trav" Travnicek, their fellow airman, with the Missing Man Formation flyover the stadium.

The Sunday event scheduled was cancelled due to the weather caused by Tropical Storm Henri. Until next year, stay safe! ■

Our Lady of the Skies Cocktail Social

Our Lady of the Skies 2021 Cocktail Social took place on August 26, 2021 at the Manhasset Bay Yacht Club, a fitting location due to its aviation history. Manhasset Bay was (and still is) a seaplane landing area, used as Pan Am's New York base from 1939 to 1940 for their transatlantic Boeing 314 flights.

The cocktail hour, followed by dinner, began with opening remarks from Catholic Guild President Alfred de Phillips and an invocation from Father Chris Piasta.

In lieu of the customary Man and Woman of the Year nominees, this year's event was dedicated to the revival of JFK and LaGuardia airports, and acknowledged all airport essential workers, especially those who died of Covid 19. A moment of silence in their honor was observed at sunset, 7:37 PM, followed by the mournful sound of a lone bagpiper.

After a long year of social isolation, this year's event at the lovely Yacht Club on a picture perfect evening seemed magical. The live music and fine dinner were enjoyed by the many attendees, finally socializing and reconnecting with friends and acquaintances not



seen in a long time. The evening could not have been more perfect thanks to efforts and supporters of the Catholic Guild and Our Lady of the Skies. **ROBERTA DUNN**

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A Quick Shot to Bergen, Norway

In typically “non-rev” fashion, we were on our way to Jackson Hole, WY. and missed the connecting flight to Salt Lake City on Delta Airlines and instead decided to go to Norway, via Delta to Amsterdam and then KLM to Bergen, Norway, because it was “kind of on the way”. We had always wanted to go to Norway and this was our chance.

Bergen is the gateway to the fiords of Norway and a very cute, low key, but a very

expensive city. In fact, everything is Norway is expensive, but worth the trip. Norway is very different, a very cool breathe of fresh air.

Bergen is a great town to walk around and the food (especially the fish soup) and drink are very good. It is very easy to take a 2-hour, 4-hour, or 8-hour trip to see the fiords of Norway with the longest trips going to world’s famous Trolls Tongue

Point, a major lookout over the mountains and fiords. We took a shorter trip and well worth it.

Just a note it was not easy trying to spend cash in Norway, in that you are virtually mandated to pay everything with a credit card, and the credit card is virtually never American Express. Even paying for a bathroom (about \$1.00) needs to be paid by credit card. It was extremely strange to find that bars also would not take cash, when did you ever hear that?

From Bergen to Oslo, there is a famous 8-hour scenic train tour that departs 3 times a day. This train tour was picturesque and wonderful.

There is a very interesting story concerning this train. On the day we were to depart, we were very disappointed to find out that all the trains were sold out for the entire day. After asking a number of questions, we found out that the train we wanted to take was only sold out between two city stops, 12-minutes apart.

To accomplish taking the train, we actually bought two sets of tickets for each half of the train ride and sat in a beautiful bar car for the 12-minutes that we actually did not have seats.

The bar car was so pleasant, we remained in the bar car for an entire hour before going to our new seats.

Our day in Oslo was equally wonderful but that will be for another article!

JONATHAN KATZ





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LAAMCO Monthly Meeting
LaGuardia Airport, Terminal B -
Central Terminal Building (CTB)
www.laamco.com

September 10

9/11 Memorial Service
JFK Airport, Bldg. 14
jfkairportchamberofcommerce.org

September 11

2021 Newark Airline Show
Holiday Inn Newark
International Airport, Newark, NJ
www.newarkairlineshow.com

September 13

JFK Chamber Golf Outing
Brookville Country Club
Old Brookville, NY
jfkairportchamberofcommerce.org

September 15 – 12:00 pm

**JFK Airport Rotary Club
Lunch Meeting**
JFK Airport, JP Runway Cafe, Bldg. 14
www.jfkr Rotaryclub.org

September 13-15

2021 NYAMA Fall Conference
Rivers Casino & Resort,
Schenectady, NY
www.nyama.aero

September 23 – 1:00 pm

**LaGuardia Airport Kiwanis
Monthly Meeting**
LaGuardia Marriott, Elmhurst
www.lgakiwanis.org

September 27 – 7:00pm

**Civil Air Patrol
Falcon Squadron Meeting**
JFK Airport, Building 14, Jamaica
www.falconsquadron.org

September 29 – 5:30 pm

**JFK Rotary Club
'End of Summer Delight'**
Vetro Restaurant & Lounge,
Howard Beach, NY
www.jfkr Rotaryclub.org

September 27

5:00 pm - 6:00 pm
**The Master of Public
Administration MPA**
For employees at EWR & JFK
VIRTUAL EVENT
www.fdu.edu/mpa

September 30

**Wings Club September
Luncheon**
Speaker: József Váradi, CEO, Wizz Air
TWA Hotel, Jamaica
www.wingsclub.org

September 30

**JFK AirCargo Association
September Meeting**
Speaker: Lionel Van Der Walt,
PayCargo and Mike White, Trade
Network Consultants LLC
Virtual Event
www.jfkaircargo.net

October 7

**Columbia Association of U.S.
Customs 24th Annual Italian
Heritage Day Celebration**
Russo's On the Bay,
Howard Beach, NY
www.columbiaaassnusc.org

October 13

2021 Air & Space Gala
Cradle of Aviation Museum,
Garden City, NY
www.cradleofaviation.org

November 4

**GatewayJFK 2021 Annual
Awards Gala**
This celebration will honor different
members of the community in
recognition of their work.
TWA Hotel, Jamaica
www.gatewayjfk.org

November 19

KAAMCO Dinner Dance
www.kaamco.org

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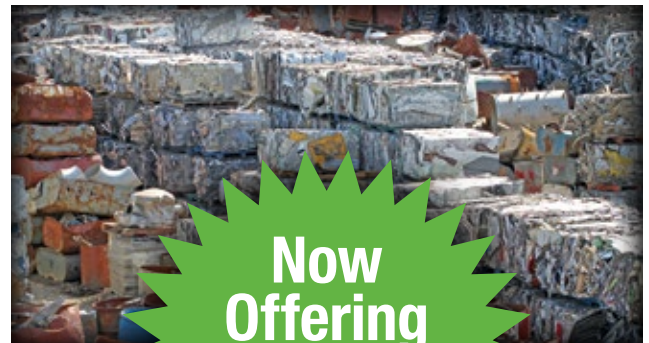
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